

# FAQ

## General instructions:

- 1) Please make sure that you have a good internet speed at least 256 kbps.
- 2) Please make sure that light is falling on the face while taking the exam (Light should not be from behind)
- 3) Please make sure that face is fully covered in the frame while taking the exam
- 4) Do not attend the phone calls / WhatsApp etc while taking the exam

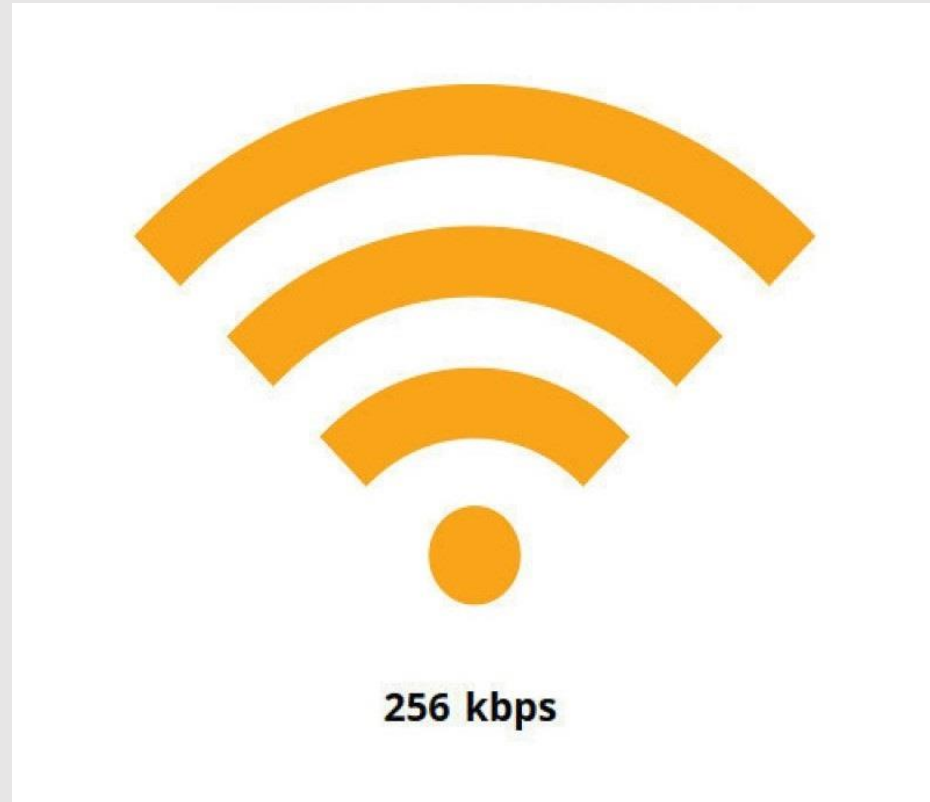
## Assessment Instructions:



1.The assessment is based on face recognition



2. Candidate needs to be sitting in front of the camera throughout the assessment, if the candidate moves out from the camera screen, it will be considered as malpractice/wrongdoing and test will be automatically closed.



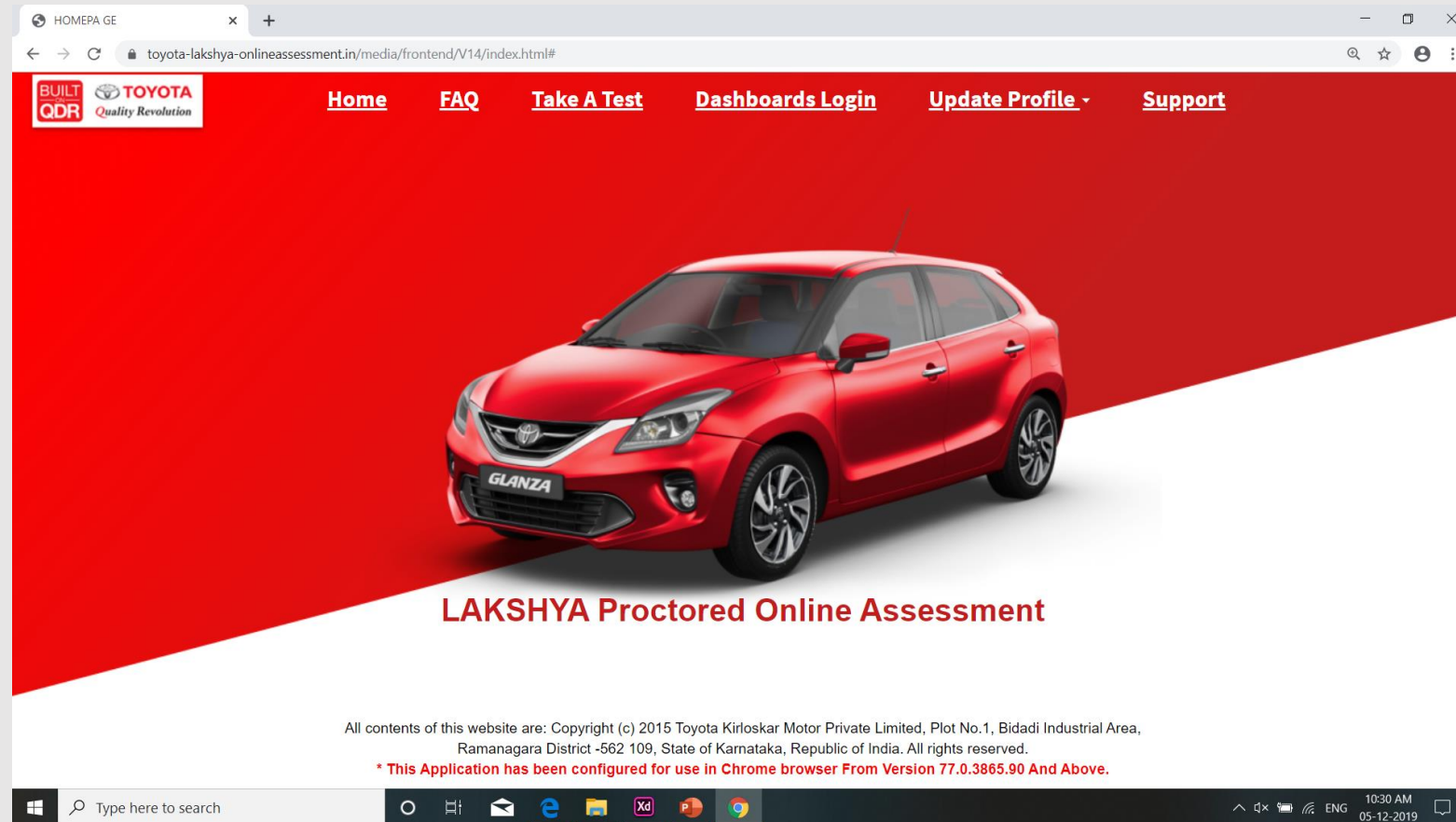
3. Kindly ensure minimum internet speed of 256 kbps throughout the assessment with sufficient ambient lightings



4. Assessment Can be accessed only in Desktop/ Laptop with web camera enabled



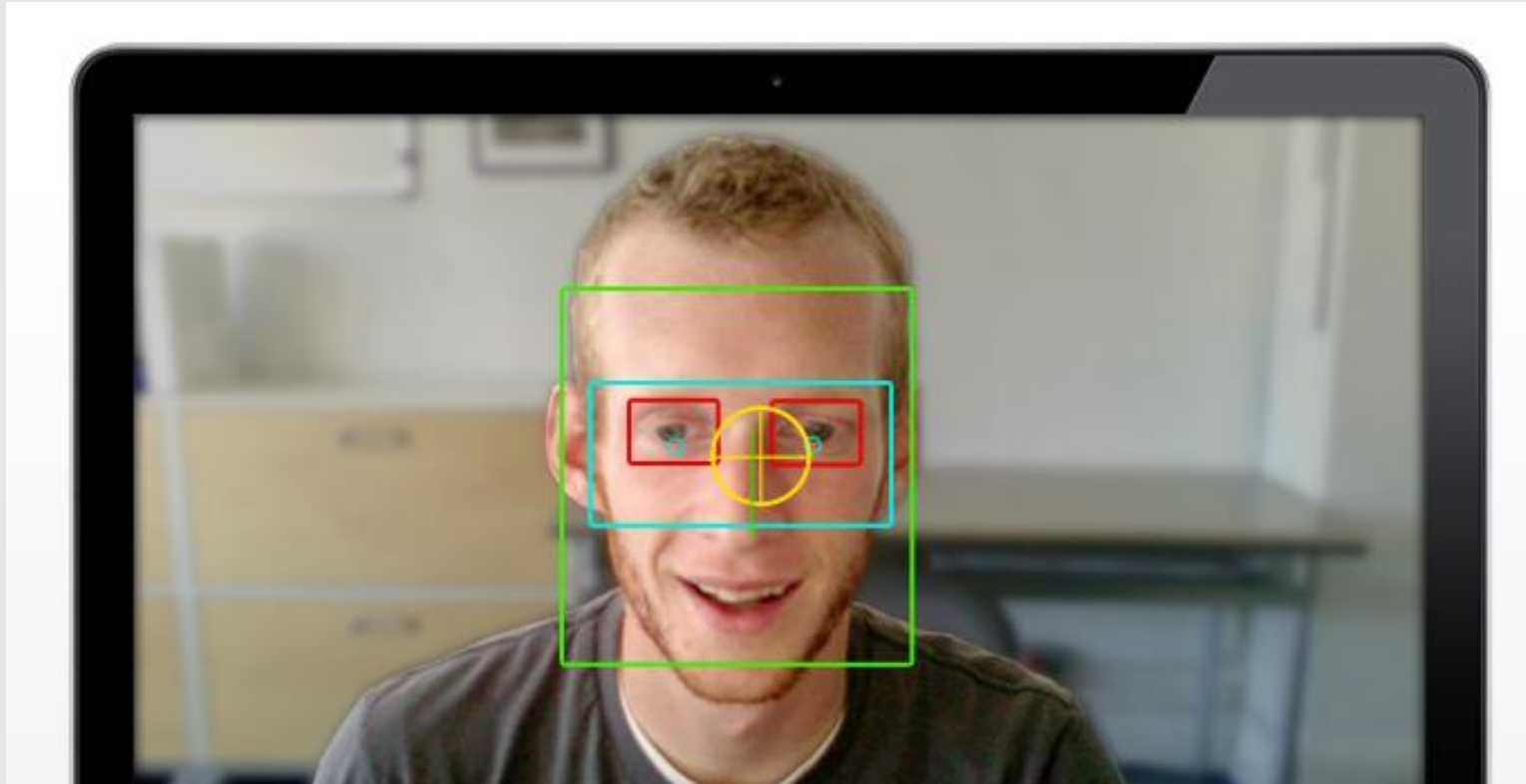
5. Link for the assessment to be opened only in Google Chrome



6. Ensure no other windows or application remain open in the Laptop/Desktop during the assessment. Close all such opened App or window prior to the commencement of the Test.



7. Photos of the participants [LEFT, RIGHT & CENTRE] must be uploaded in the system [Last Date was 20<sup>th</sup> Nov'19]



8. During the Assessment, ensure there is no movement of Human in the background of the Participants, any such will be recognized by the system and test will be automatically cancelled



9. Since it is an Online Proctored Assessment, Participants can take the test at any location that meets the above Criteria

## Error



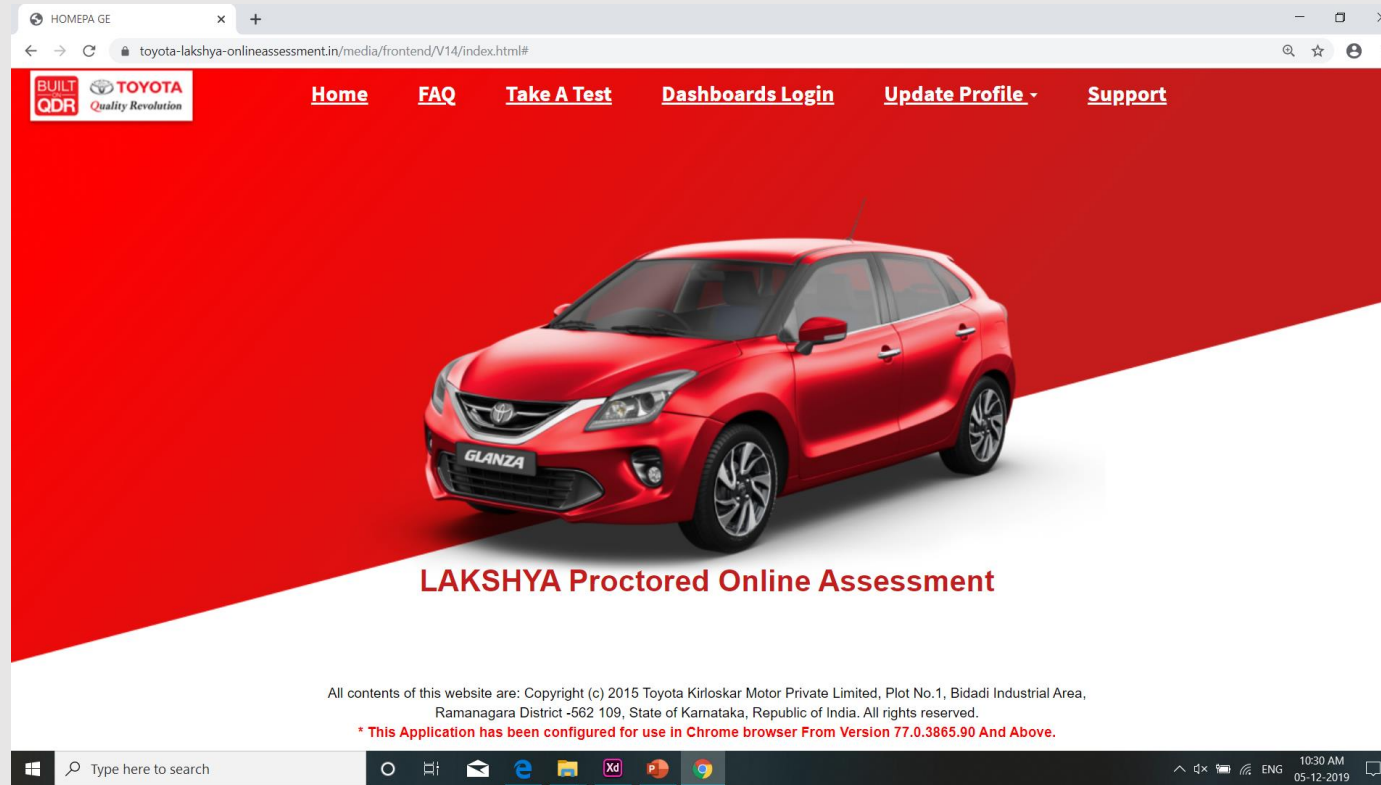
Assessment will be closed due to switching of window/tab.

To resume, login again  
(Note: only 3 attempts are allowed).

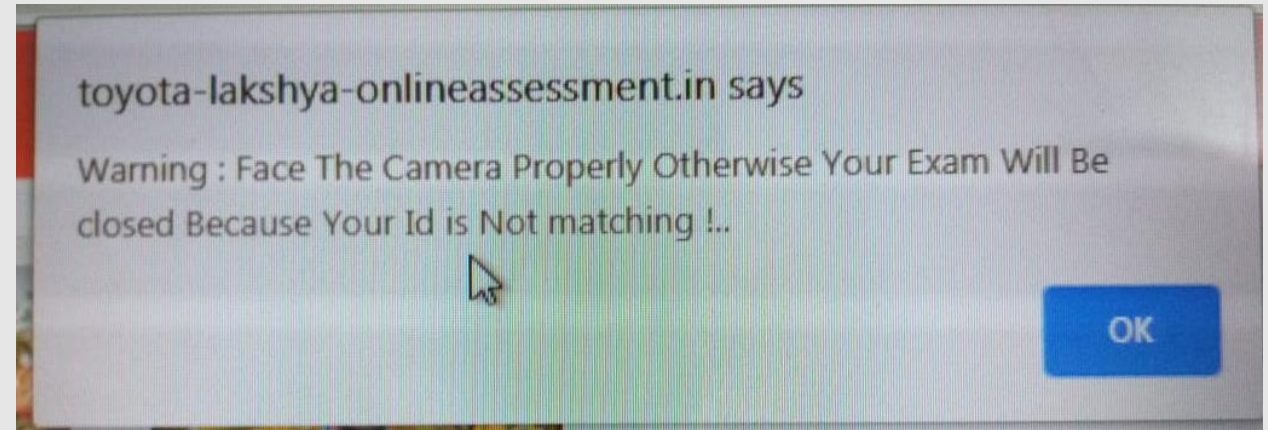
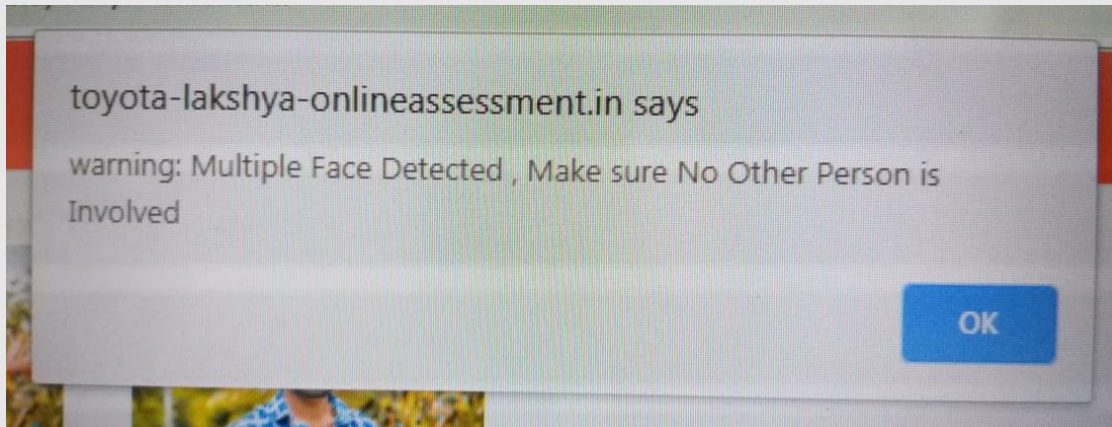
This is Your 3rd attempt

EXIT

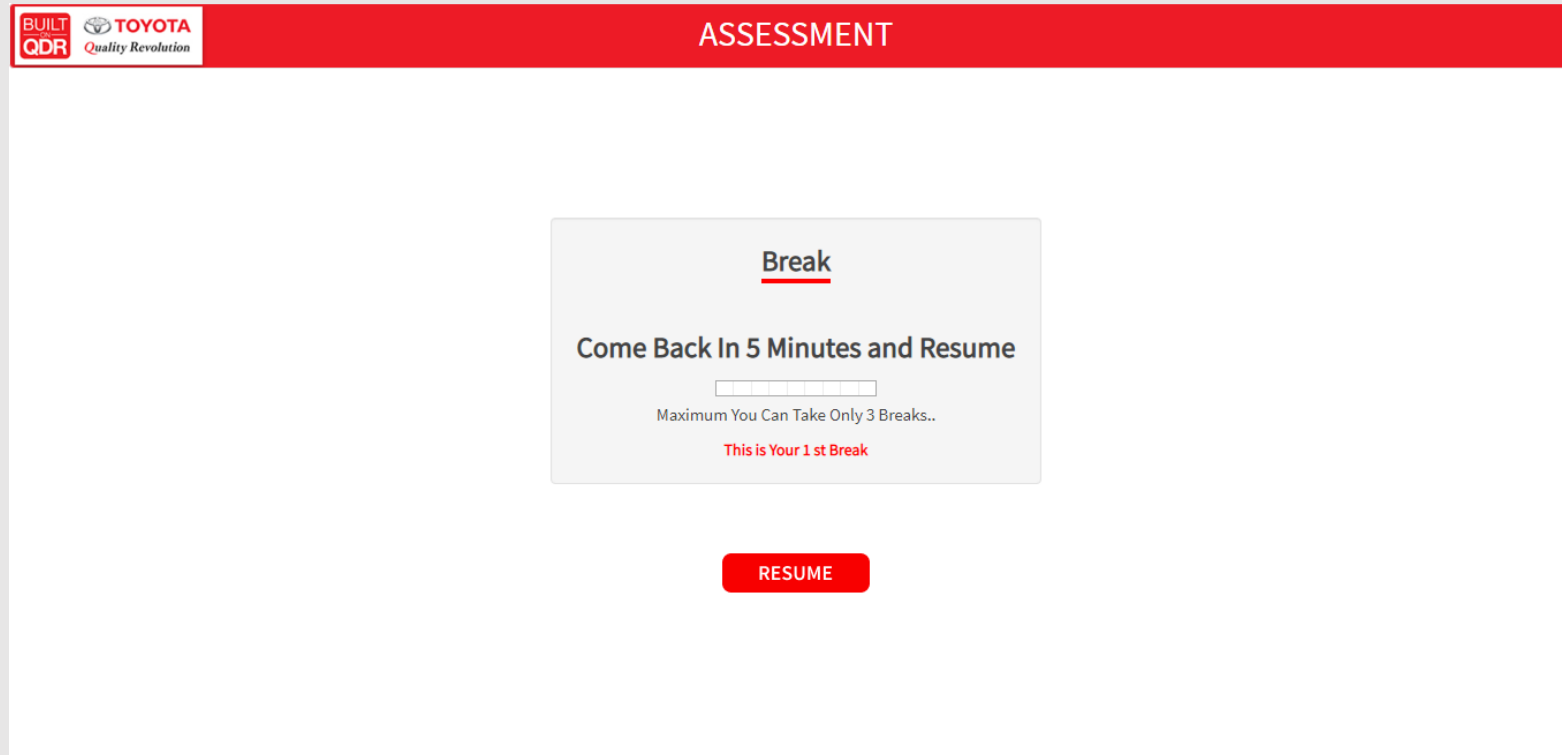
10. There will be a maximum of 3 attempts [ 1 Attempt with 5 warnings ] for the assessment.



11. In case the test gets closed, it will be resumed in the next attempt [Candidate need not have to re-attempt the assessment]



12. The system will populate different kinds of warning such as Multi-faced detected, no face detected, user switched to new tab/window



13. During the assessment, a candidate can take three breaks cumulating a total of 5 minutes

Assessment

Pause
 Quit

0: 119: 45
 1.43 Mbps
 10 of 86

### Single Choice

Which of the following role in Dealership is the main user of Toyota Sales Application (iPad Application) ?

☐ Sales Consultant  
☐ Team Leader  
☐ Instructor  
☐ Sales Manager

Submit & Next >>

#### Question Summary

10	11	12
13	14	15
16	17	18
19	20	21
22	23	24
25	26	27
28	29	30
31	32	33
34	35	36
37	38	39
40	41	42
43	44	45
46	47	48

14. Once the candidate, comes back from the break , he/she can again resume the assessment from the last attempted question

Assessment

Pause
 Quit

0: 119: 45
 1.43 Mbps
 10 of 86

### Single Choice

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43	44	45
46	47	48

15. Once any question is attempted and participant moved to next questions, he can't re attend the previous questions

Hi

I am not able to login?

Have you uploaded the profile photos? If not please upload and let us know.



Mr. Aditya



Karan (SC)

Hi

I am able to login but face not matching.

Make sure that uploaded photo is as per the spec. Profile photo should be cover Face till the chest (Passport type). Enough light should be falling on face. Good resolution image should have been uploaded. If not please upload and let us know.



Mr. Aditya



Karan (SC)

Hi

My all warnings are over, what should I do now?

You have 3 attempts and each attempt has 5 warnings. You can re-login and try next attempt.



Mr. Aditya



Karan (SC)

Hi

Will I have to answer from 1st  
question for next attempt?

No, only the remaining questions to be answered.



Mr. Aditya



Karan (SC)

Hi

My all attempts are over, what should I do now?

This means you have either not facing the frame or some one was helping you or you switched the window or there was not enough light falling or some one else took the exam in your name. If none of these please contact us.



Mr. Aditya



Karan (SC)

Hi

Power went off / Internet went off, what next?

Once power/internet is back, relogin and proceed taking exam.



Mr. Aditya



Karan (SC)